



## Who Am I?

“I’m Aaron, I specialise in Cloud Management and Governance products. I’m currently the Product Manager for Public Cloud in the UK Home Office. I am an AWS Community Builder and hold foundation certificates with AWS & Azure.”

## Where have I worked?

Apr '19 - Present: Senior Product Manager at Home Office  
Oct '18 - Apr '19: Product Manager at DWP  
Oct '17 to Oct '18: Delivery Manager at Home Office  
Apr '17 - Oct '17: Senior Product Owner at TeachPitch  
2015 - 2017: Various Agile Roles in MOD, HMRC & DWP

### Technical Knowledge

Cloud  
Terraform  
Cloud Security  
SaaS  
PaaS  
ITIL

## Key Facts

Over the last 3 years I have specialised in leading on cloud products within the UK Public Sector.

I am currently the Senior Product Manager for Public Cloud at the UK Home Office.

I have a wide range of product management experience including managing co-located teams, remote developers and external suppliers.

I have been working on products and services within government for over 5 years.

I hold cloud certifications for AWS Practitioner and Azure Foundations and I am working towards AWS Solutions Architect certification.

I am recognised for building cloud communities across Government and the UK public sector by the AWS Community Builder programme.

### Soft Skills

User Testing  
Public Speaking  
Supply Chain Management  
UK GOV - Digital Design Standards  
Roadmapping  
Line Management

## Personal Achievements

Vice Chair of Governors at a 6th Form College & Board Member at a Primary Academy.

Finalist at RAHM - A Global LGBT Leadership Competition hosted by Google.

Represented the UK at an international working group on Cyber Security.

Started a business at the age of 16 with funding from Richard Branson.

Worked with the CEO of Civil Service to improve apprenticeships in Central Gov.

Spent 2 years in the Royal Navy Reserves training to be a reserve Officer.

Youngest ever successful applicant on the Civil Service Fast Stream at age of 19.

Turn over for detailed work experience and education.

## Work Experience

### Home Office

*April 19 to Present*  
Senior Product  
Manager

At the Home Office I look after our Public Cloud Team and lead on our Cloud Strategy. We are responsible for the Strategy, Governance and Best Practices for how to use Public Cloud service, such as AWS & Azure. We work in an Agile way to develop tools and products to improve the way development teams access and use the cloud. We're improving our security, cost efficiency and effectiveness of our 150+ AWS accounts & 30+ Azure Subscriptions! I am also the Supplier Relationship Manager for AWS & Azure. I work regularly with both of our account to teams to get the best value from our partnerships.

### Department for Work & Pensions

*Sept 18 to April 19*  
Product Manager

Within DWP I was responsible for the supplier relationship management of AWS. I worked with commercial staff and directly with the DWP account manager within AWS. I was responsible for monitoring progress of 12 workstreams which were designed to leverage our commercial relationship to benefit both DWP and the supplier. I was also responsible for delivering a specific workstream on the integration of our cloud suppliers into the DWP's incident and service management procedures.

### Home Office

*Oct 17 to Sept 18*  
Delivery Manager

I was the delivery manager for the Data Analytics Competency Centre (DACC). I managed 7 teams covering a total of 40 staff and an annual spend of over £20 million. I led each team's daily stand up and their scrum ceremonies. I was responsible for the dependency and risk/issue management across the DACC. I worked with the product owners to produce product roadmaps and identify inter-product dependencies. I led in the organisation of the Home Office wide product and delivery management community.

### TeachPitch

*April 17 to Oct 17*  
Senior Product  
Manager

I was responsible for directing all development across three platforms within the organisation. I managed two other product owners who led on specific areas and a development team based outside of the UK. I reported directly to the CEO and worked with him to articulate his vision and product direction into an effective road-map. I implemented automated user research tools and detailed analytics tools to further improve our agile ways of working.

### Ministry of Defence

*Sept 16 to April 17*  
Product Manager

I project managed the implementation of a £1 million defence project to secure the defence supply chain from cyber security threats. This project was the first MOD project to be hosted on GOV.UK and was developed in line with GDS Digital Design Standards (DDS). As an exemplar Agile project I have worked with the central Digital team to shape Agile product delivery within MOD. I was the main liaison with our external supplier. By taking the lead on this project, the project was delivered within 6 months after being delayed by two years.

### Her Majesty's Revenue and Customs

*April 16 to Oct 16*  
Agile Coach and Private  
Secretary

My role was to organise and manage the Private Office to the director of IT Delivery and to contribute to projects that improved the efficiency of the directorate. I was responsible for the organisation of the director's diary, updating the IT Delivery Intranet and increasing the Agile awareness within the directorate.

### Department for Work & Pensions

*Sept 2015 to April 2016*  
User Researcher/  
Business Analyst

Worked on a project team to assess the viability of a replacement digital service. I led diverse focus groups, ranging from benefit claimants to delivery professionals using a variety of techniques. I was the key contact for establishing legislative and policy requirements around the provision of a public employment service.

## Courses

AWS Practioner @: Cloudacademy  
Azure Foundations @ Cloudacademy  
Presenting Confidently @ KPMG  
Impact in Meetings @ RADA for Business  
Storytelling for Business @ RADA for Business  
Digital Academy @ Government Digital Service

## Education

Association of Project Management	Project Management Certification - Level D
Capita	Level 4 Diploma in Business Administration
City of Liverpool College	A-Levels: Biology, Chemistry, Maths, Physics

References and further information available on request.

